Social Impact:

**Economic and Social Impacts of Health Systems:**

Health systems have a positive impact on communities and on economic development. [The trickle-down economic effect of investing in health systems, as well as the social benefits of providing high-quality jobs and procuring goods and services from local businesses, are significant](https://apps.who.int/iris/bitstream/handle/10665/329683/9789289053952-eng.pdf).

**Social Reporting in Healthcare:**

Social reporting has become a critical area of interest in healthcare systems. It has become increasingly important for the academic community and practitioners in recent decades. [Recent studies have found the existence of a slow spread of social reporting initiatives in public hospitals and a lack of guidelines and homogeneity in social reporting documents](https://www.mdpi.com/2071-1050/14/23/15940).

**Participatory Development in Healthcare:**

A participatory approach can contribute to the development of clinical ethics support (CES) instruments. [For example, a low-threshold clinical ethics support instrument called CURA has been developed for caregivers working in palliative care](https://bmcmedethics.biomedcentral.com/articles/10.1186/s12910-022-00772-1).

**Improved Accessibility:**

Online booking systems can make healthcare services more accessible to everyone, regardless of their location. This is particularly beneficial for patients in remote areas or those with mobility issues.

**Efficiency and Time-Saving**:

These systems can reduce waiting times and make the appointment process more efficient. This can lead to improved patient satisfaction.

**24/7 Availability:**

Unlike traditional booking methods, online systems are available round the clock, allowing patients to book appointments at their convenience.

**Reduced Administrative Burden:**

By automating the booking process, these systems can reduce the administrative burden on healthcare staff, allowing them to focus more on patient care.

**Data Management:**

Online booking systems can also facilitate better management of patient data, leading to improved healthcare outcomes.

**Equity in Health Service Delivery**:

By making it easier for everyone to book appointments, online systems can help ensure that healthcare services are distributed more equitably.